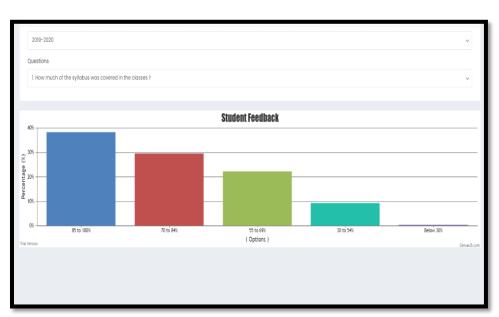
#### **FEEDBACK ANALYSIS**

#### 2019-20

For any institution, Feedback is a valuable tool that makes an important influence on decisions towards improvement. Effective feedback has paybacks for all the stakeholders as well as for the organization. A formal feedback mechanism is employed in our institution for continuous improvement. Feedback covers various aspects of academic as well as administrative processes in the college. It is collected on a regular basis from all stakeholders like students, parents, alumni, employers, and teachers. Questions covering multiple aspects are presented to stakeholders for their valuable inputs. Questions vary depending on the category of stakeholders to ensure that all facets are covered properly and in an exhaustive manner. Responses are elicited and analyzed in great detail and precision to prepare action plan for the overall enrichment of the organization. Efforts are made to improve academic outcomes. A good number of responses are selected in each category of Stakeholders.

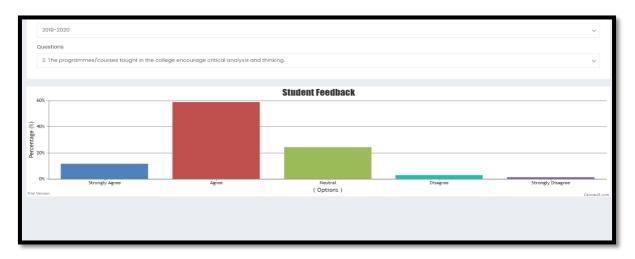


**FEEDBACK: STUDENT** 

Upon asking "how much syllabus was covered in the classes", students' responded as under,

- 38.31 % students reported that 85-100 percent syllabus was completed
- 29.62 % students reported that 70-80 percent syllabus was completed
- 22.27 % students reported that 55-69 percent syllabus was completed
- 9.35% students reported that 30-54 percent syllabus was completed
- 0.45% students reported that below 30 percent syllabus was completed





Upon asking, "the programme/courses taught in college encouraged critical analysis and thinking",

- Strongly agree response was given by 11.8 percent students
- Agree response was by given by 59.2 percent students
- Neutral response was given by 24.5 percent students
- Disagree response was given by 3.12 percent students
- Strongly disagree response was given by 1.56 percent students

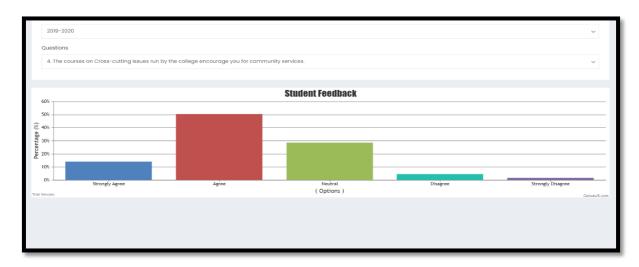


Students were also asked if "The curriculum imparts practical knowledge by including visits to the industries/field trips/internship programs," where students replied with the following:

- Strongly agree response was given by 9.35 percent
- Agree response was given by 55.68 percent
- Neutral response was given by 19.82 percent
- Disagree response was given by 10.47 percent



Strongly disagree response was given by 4.68 percent



Upon the statement that "the courses on crosscutting issues run by the college encourage you for community service," the responses were as under:

- Strongly agree response was given by 14.25 percent
- Agree response was given by 50.56 percent
- Neutral response was given by 28.73 percent
- Disagree response was given by 4.68 percent
- Strongly disagree response was given by 1.78 percent

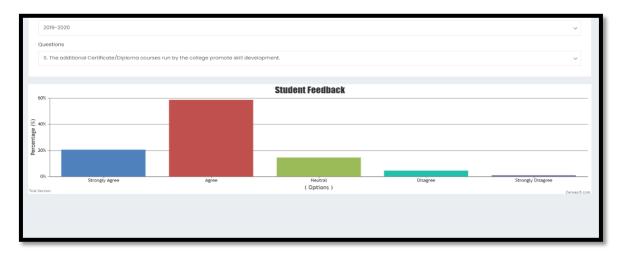


Students responded in the following ways for the statement "the various vocational courses run by the college are helpful for getting better placements",

- Strongly agree response was given by 36.53 percent
- Agree response was given by 42.32 percent
- Neutral response was given by 12.47 percent
- Disagree response was given by 6.24 percent

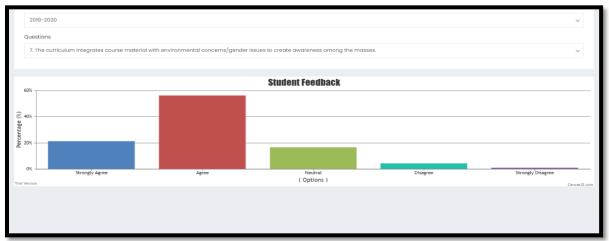


• Strongly disagree response was given by 2.45 percent



Upon asking that "the additional certificate/diploma courses run by the college promotes skill development", students responded in the following manner,

- Strongly agree response was given by 20.71 percent students
- Agree response was given by 58.8 percent students
- Neutral response was given by 14.7 percent students
- Disagree response was given by 4.68 percent students
- Strongly disagree response was given by 1.11 percent





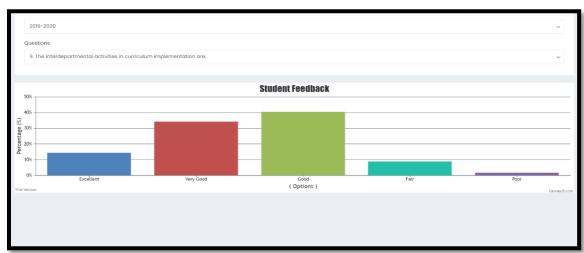
Upon asking that "curriculum integrates course material with environmental concerns/gender issues to create awareness among the masses", the responses were as under:

- Strongly agree response was given by 21.38 percent students
- Agree response was given by 56.35 percent students
- Neutral response was given by 16.7 percent students
- Disagree response was given by 4.45 percent students
- Strongly disagree response was given by 1.11 percent



The responses on the statement, that "the changes in prescribed syllabus by the affiliating university are required, if yes how much" were as follows:

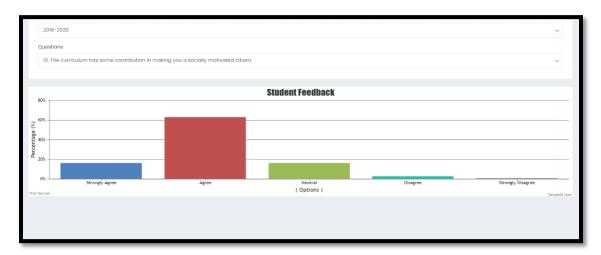
- Not at all response was given by 24.94 percent students
- Marginally response was given by 27.39 percent students
- Partially response was given by 27.17 percent students
- Moderately response was given by 12.69 percent students
- Significantly response was given by 7.8 percent students





Students were asked about "the interdepartmental activities in curriculum implementation", the responses obtained were as follows,

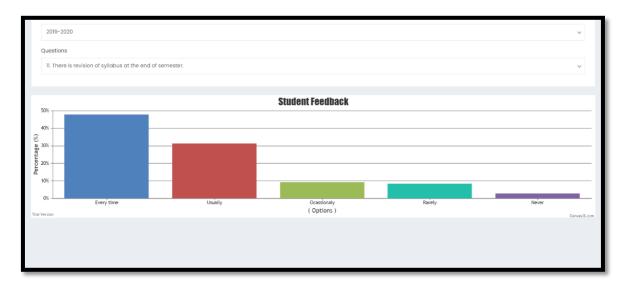
- Excellent response was given by 14.48 percent of students.
- Very good response was given by 34.3 percent of students.
- Good response was given by 40.53 percent of students.
- Fair response was given by 8.91 percent of students.
- Poor response was given by 1.78 percent of students.



Upon asking," the curriculum has some contribution in making you socially motivated criteria", the responses were as under,

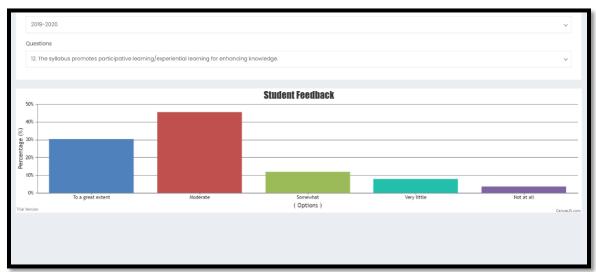
- Strongly agree response was given by 16.48 percent of students.
- Agree response was given by 63.25 percent of students.
- Neutral response was given by 16.48 percent of students.
- Disagree response was given by 2.9 percent of students.
- Strongly disagree response was given by 0.89 percent of students.





Upon asking "if there is any revision of syllabus at the end of semester", the responses were as follows,

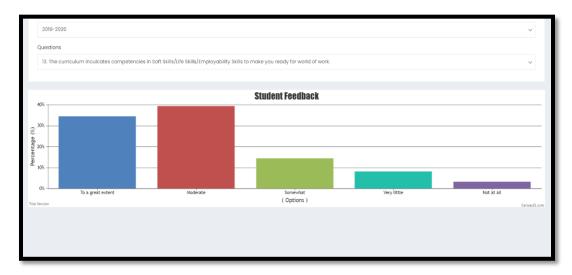
- Every time response was given by 47.88 percent of students.
- Usually response was given by 31.4 percent of students.
- Occasionally response was given by 9.35 percent of students.
- Rarely response was given by 8.46 percent of students.
- Never response was given by 2.9 percent of students.





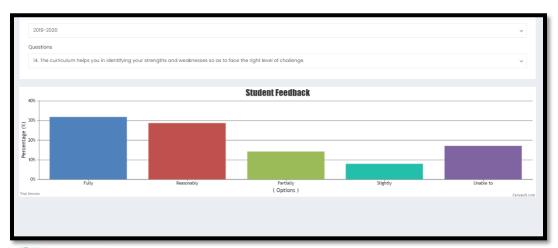
Students were asked if "the syllabus promotes participative learning/experiential learning for enhancing knowledge", where the responses were as under,

- 30.51 % of the students responded with a response of "to a great extent"
- 45.66 % of the students responded with a response of "moderate"
- 12.03 % of the students responded with a response of "somewhat"
- 8.02 % of the students responded with a response of "very little"
- 3.79 % of the students responded with a response of "not at all"



The responses to the statement "The curriculum inculcates competencies in soft skills/life skills/employability skills to make you ready for world of work" are recorded as under,

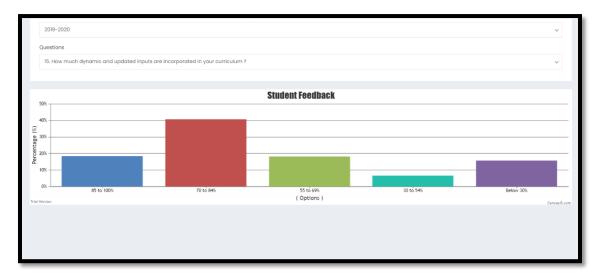
- 34.52 % of the students responded with a response of "to a great extent"
- 39.42% of the students responded with a response of "moderate"
- 14.48 % of the students responded with a response of "somewhat"
- 8.24 % of the students responded with a response of "very little"
- 3.34 % of the students responded with a response of "not at all"





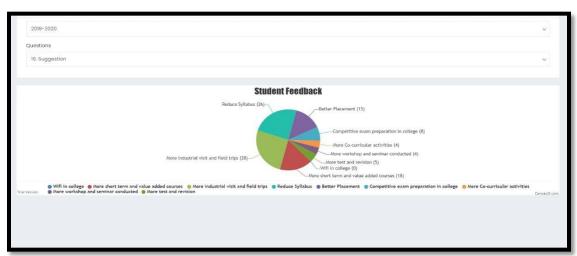
Students were further enquired if "the curriculum helps you in identifying your strengths and weaknesses so as to face the right level of challenge", the responses were as under,

- Fully response was given by 31.85 percent of students.
- Reasonably response was given by 28.73 percent of students.
- Partially response was given by 14.25 percent of students.
- Slightly response was given by 8.02 percent of students
- Unable to response was given by 17.15 percent of students.



Students were enquired of "how much dynamic and updated inputs are incorporated in your curriculum", where responses were as under,

- 18.49% students responded that 85-100% dynamic and updated inputs are incorporated
- 40.76% students responded that 70-84% dynamic and updated inputs are incorporated
- 18.26% students responded that 55-69% dynamic and updated inputs are incorporated
- 6.68% students responded that 30-54% dynamic and updated inputs are incorporated
- 15.81% students responded that Below 30% dynamic and updated inputs are incorporated





Students shared their valuable feedback where conduction of more workshops and seminar (4%), more co-curricular activities (4%), and more short term and value added courses (18%) were suggested. 28% students also desired that there should be more industrial visits and field trips. The suggestion of preparation for competitive exams in the college (8%), better placements (15%), reduce syllabus (26%) and more tests and revisions (1%) was also suggested through feedback.

Overall Feedback Forms Analysis for students indicate that,

**Strengths:** Most of the students agreed that:

- (a) 85-90 % of the syllabus is covered in classes.
- (b) The curriculum imparts practical knowledge by including visits to industries/field trips/internship programs.
- (c) There is revision at the end of semester.

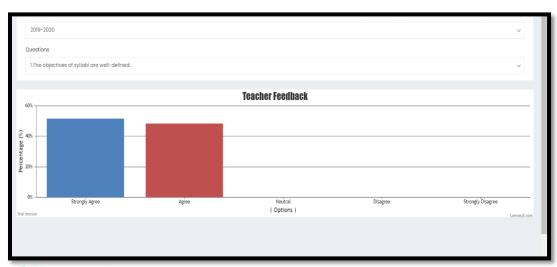
Weaknesses: Many students disagreed with the following:

- (a) The courses on cross cutting issues encourage students for community work.
- (b) The various vocational courses run by the college are helpful for getting better placements.
- (c) The changes in the prescribed syllabus are not required.

Out of all the **suggestions** given by students, the following may be implemented:

- (a) Wi-Fi in college.
- (b) More library books
- (c) Reduce Syllabus
- (d) More Smart classrooms

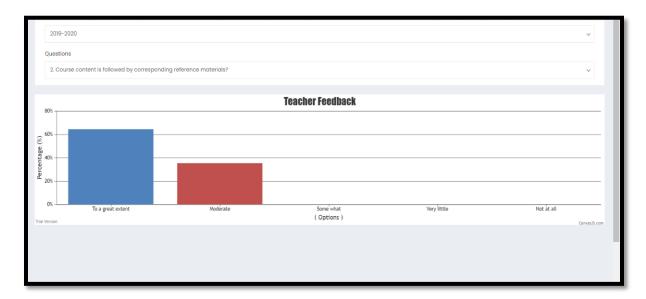
# **FEEDBACK: Teacher**





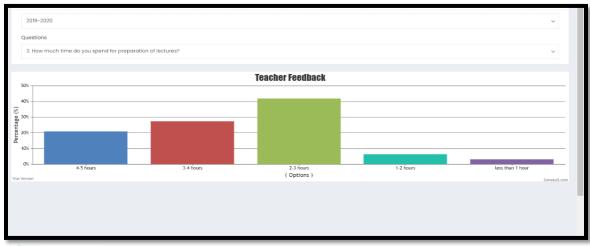
Teachers were asked if "the objective of syllabi are well defined", the responses were as under,

- Strongly agree response was given by 51.61 % of teachers
- Agree response was given by 48.39 % of teachers



Teachers were further asked if "the course content is followed by corresponding reference material"

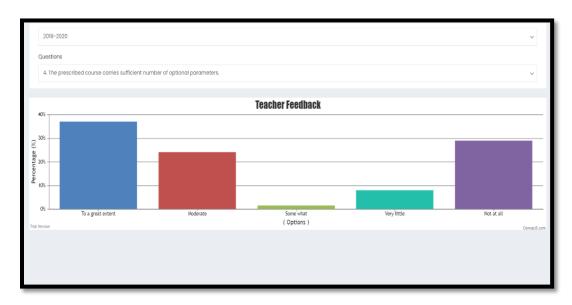
- To a great extent was reported by 64.52 % of teachers
- Moderate was reported by 35.48 % of teachers





Upon the statement, "How much time do you spend for preparation of lectures", teachers responded as under

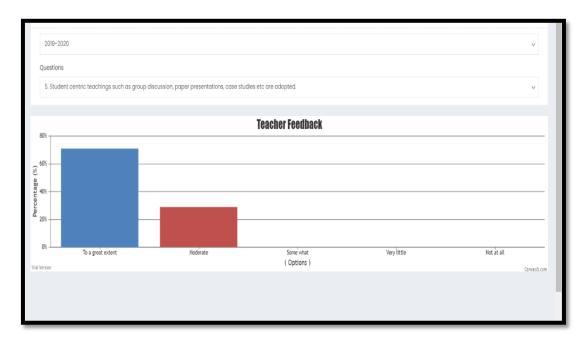
- 20.97 % responded that they spend 4-5 hours
- 27.42 % responded that they spend 3-4 hours
- 41.94 % responded that they spend 2-3 hours
- 6.45 % responded that they spend 1-2 hours
- 3.23 % responded that they spend less than 1 hours



Teachers were asked if "the prescribed course carries sufficient number of optional parameters", the responses were as under,

- 37.10 % of the teachers responded with the option "to a great extent"
- 24.19 % of the teachers responded with the option "Moderate"
- 1.61 % of the teachers responded with the option "Somewhat"
- 8.06 % of the teachers responded with the option "Very little"
- 29.03 % of the teachers responded with the option "Not at all"





Teachers were enquired if "student centric teachings such as group discussion, paper presentations, case studies, etc. are adopted", the responses were as under,

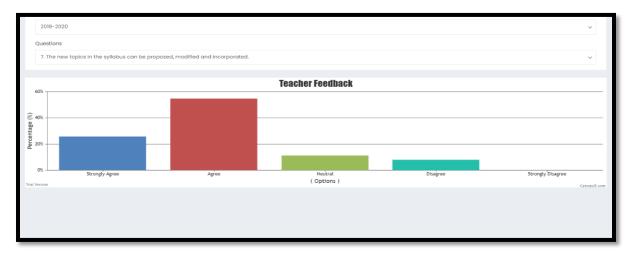
- 70.97 % of the teachers responded with the option "to a great extent"
- 29.03 % of the teachers responded with the option "Moderate"





Teachers were asked if "there is a provision to suggest new vocational/Add-on courses to cater to the changing demands of the times", the responses were as under,

- Strongly agree response was given by 59.68 % of teachers
- Agree response was given by 37.10 % of teachers
- Neutral response was given by 1.61 % of teachers
- Disagree response was given by 1.61 % of teachers



Teachers were asked if "the new topics in the syllabus can be proposed, modified and incorporated", where the responses were as under,

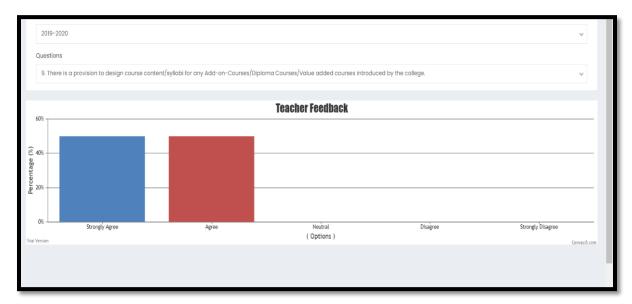
- Strongly agree response was given by 25.81 % of teachers
- Agree response was given by 54.84 % of teachers
- Neutral response was given by 11.29 % of teachers
- Disagree response was given by 8.06 % number of teachers





Teachers were asked if "additional information other than the prescribed syllabus is imparted to the students", the responses were as under,

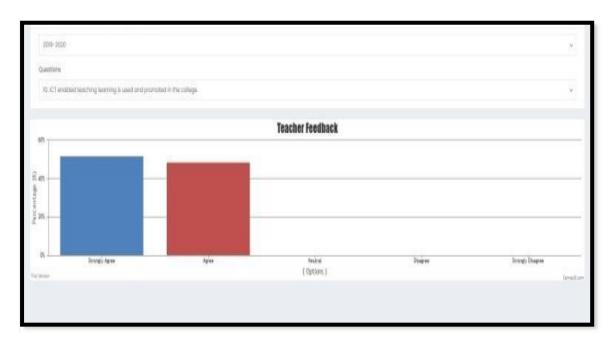
- 64.52 % of the teachers responded with the option "to a great extent"
- 33.87 % of the teachers responded with the option "Moderate"
- 1.61 % of the teachers responded with the option "Very little"



Teachers were asked if "there is a provision to design course content/syllabi for any add-on courses/diploma courses/value added courses introduced by the colleges", where the responses were as under,

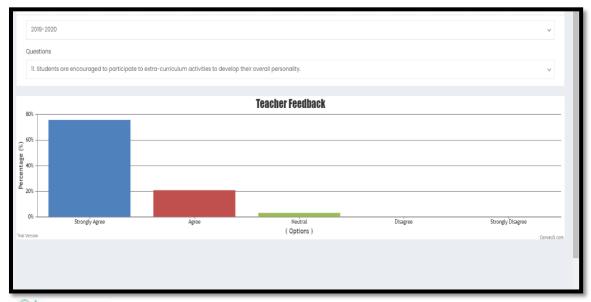
- Strongly agree response was given by 50 % of teachers
- Agree response was given by 50 % of teachers





Teachers were asked if "ICT enabled teaching learning is used and promoted in the college", the responses were as under,

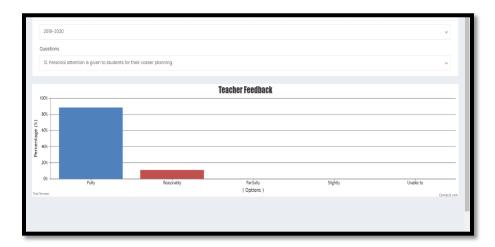
- 52 % of the teachers responded with the option "strongly agree"
- 48 % of the teachers responded with the option "agree"





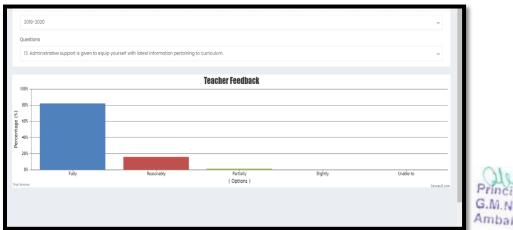
Teachers were asked if "Students are encouraged to participate to extra curriculum activities to develop their overall personality", where the responses were as under,

- Strongly agree response was given by 75.80 % of teachers
- Agree response was given by 20.97 % of teachers
- Neutral response was given by 3.23 % of teachers.



Teachers were asked if "personal attention is given to students for their career planning", where the responses were as under,

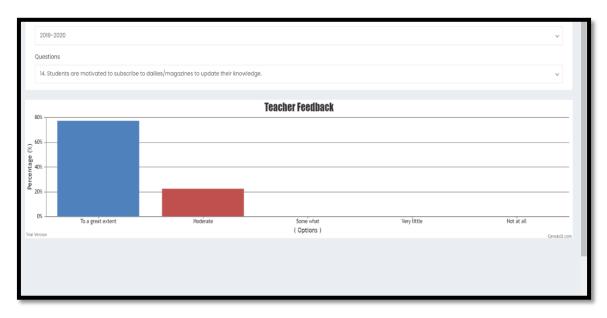
- 88.71 % teachers responded as Fully
- 11.29 % teachers responded as Reasonably



Principal G.M.N. College Ambala Cantt

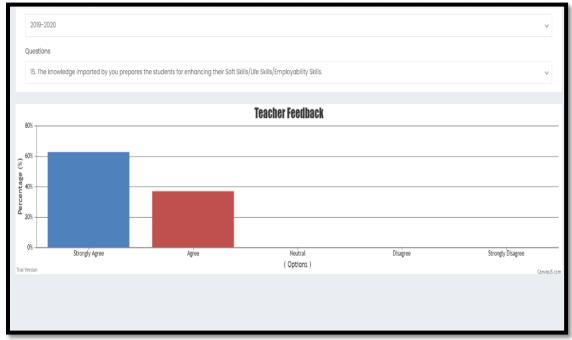
Teachers were further asked if "administrative support is given to equip yourself with latest information pertaining to curriculum", where the responses were as under,

- 82.26 % of teachers responded as Fully
- 16.13 % of teachers responded as Reasonably
- 1.61 % of teachers responded as Partially



Teachers were asked if "students are motivated to subscribe to dailies/magazines to update their knowledge", the responses were as under,

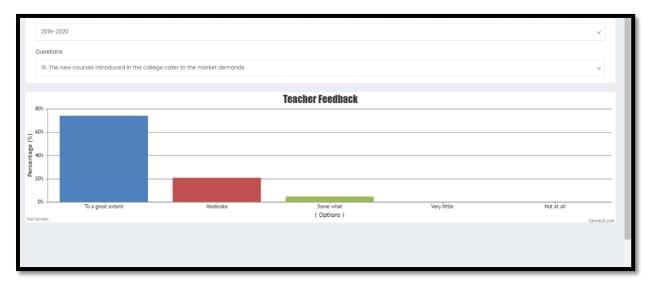
- 77.42 % of the teachers responded with the option "to a great extent"
- 22.58 % of the teachers responded with the option "Moderate"





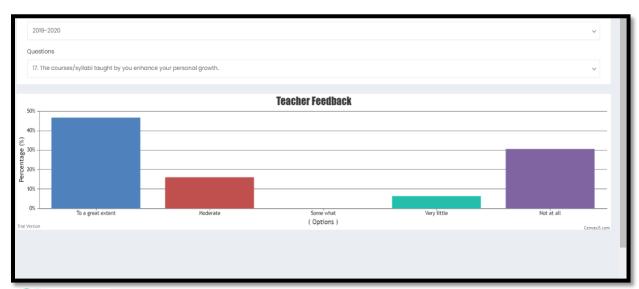
Teachers were asked if "the knowledge imparted by you prepares the students for enhancing their soft skills/life skills/employability skills", where the responses were as under,

- Strongly agree response was given by 62.90% of teachers
- Agree response was given by 37.10 % of teachers



Teachers were asked if "the new courses introduced in the college cater to the market demands", the responses were as under,

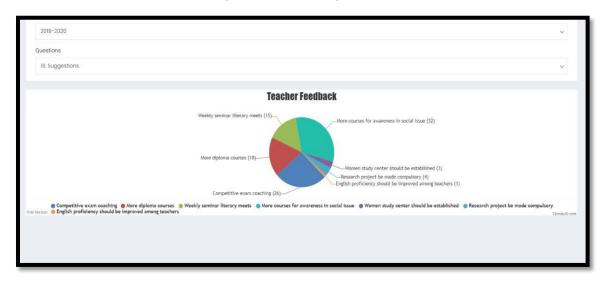
- 74.19 % of the teachers responded with the option "to a great extent"
- 20.97 % of the teachers responded with the option "Moderate"
- 4.84 % of the teachers responded with the option "Somewhat"





Teachers were asked if "the courses/syllabi taught by you enhance your personal growth", the responses were as under,

- 46.77 % of the teachers responded with the option "to a great extent"
- 16.13 % of the teachers responded with the option "Moderate"
- 6.45 % of the teachers responded with the option "Very little"
- 30.65 % of the teachers responded with the option "Not at all"



The suggestions of teachers were as under,

- 26 % suggested for competitive exam coaching
- 18 % suggested more diploma courses
- 15 % suggested weekly seminar literary meets
- 32 % suggested more courses for awareness in social issues
- 3 % suggested that woman study centre should be established
- 4 % research project be made compulsory
- 1 % suggested English proficiency should be improved among teachers

Overall Feedback Analysis of Feedback received from teachers indicate that,

**Strengths:** Most of the teachers agreed that:

- (a) Student Centric teachings such as group discussions, paper presentations, case studies etc. are adopted.
- (b) Additional information other than prescribed syllabus is imparted to students.
- (c) There is provision to design course content/syllabi for any add on courses/diploma courses/value added courses introduced by the college.



Weaknesses: Many teachers disagreed with the following:

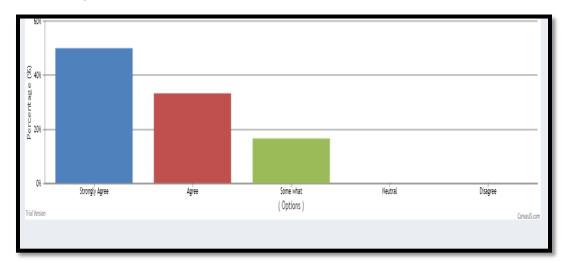
- (a) The syllabus contains sufficient no. of optional parameters.
- (b) The new topics in the syllabus can be proposed, modified and incorporated.

Out of all the **suggestions** given by teachers, the following may be implemented:

- (a) More courses for awareness in social Issues
- (b) More diploma courses

# FEEDBACK: EMPLOYER

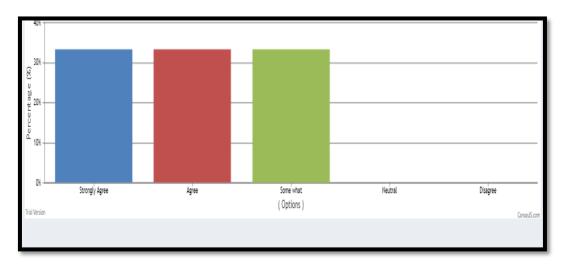
Employability skills of the students are developed and enhanced by the present curriculum prescribed in the college.



- 50 percent Strongly Agreed
- 33.33 percent Agreed
- 16.67 percent were somewhat agreed

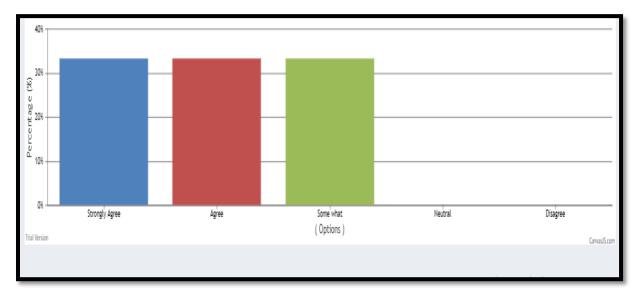
There is a focus on important human resources skills for workplace success in the college curriculum.





- 33.33 percent Strongly Agreed
- 33.33 percent Agreed
- 33.33 percent were somewhat agreed

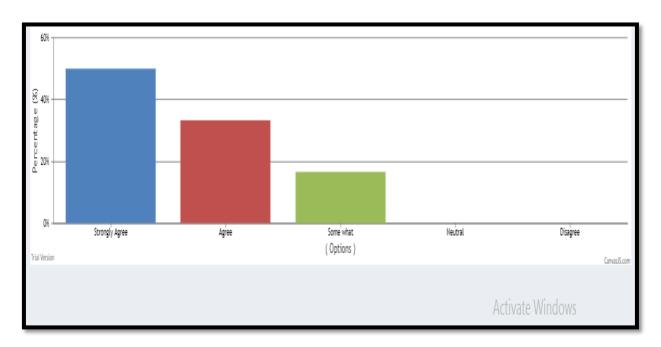
Based on your analysis of the employee's performance, it can be estimated that innovative and constructive thinking among the learners is developed by the curriculum.



- 33.33 percent Strongly Agreed
- 33.33 percent Agreed
- 33.33 percent were somewhat agreed

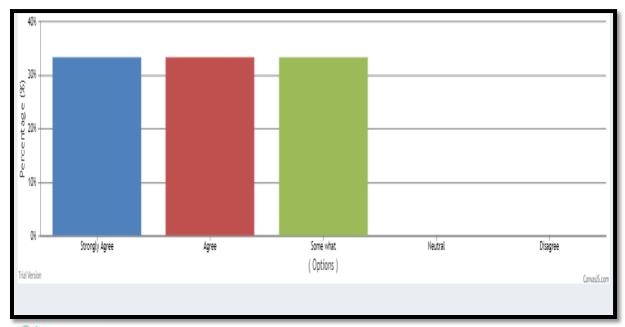
Your employee's performance gives you the idea that experiential learning is promoted by the curriculum.





- 50 percent Strongly Agreed
- 33.33 percent Agreed
- 16.67 percent were somewhat agreed

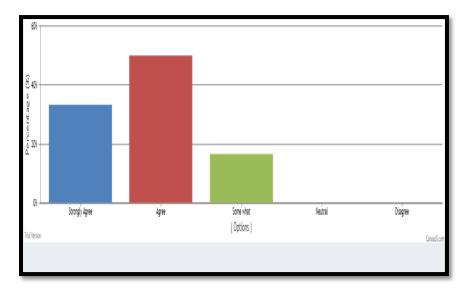
Technical and communication skills of the learners are augmented by the curriculum





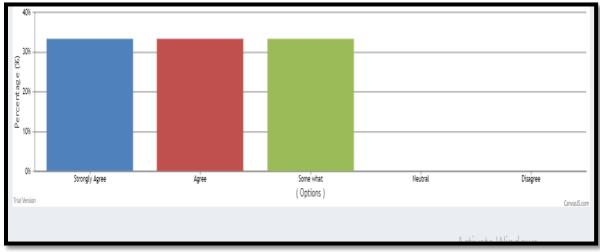
- 33.33 percent Strongly Agreed
- 33.33 percent Agreed
- 33.33 percent were somewhat agreed

Human values and professional ethics are inculcated in the learners by the curriculum



- 33.33 percent Strongly Agreed
- 50 percent Agreed
- 16.67 percent were somewhat agreed

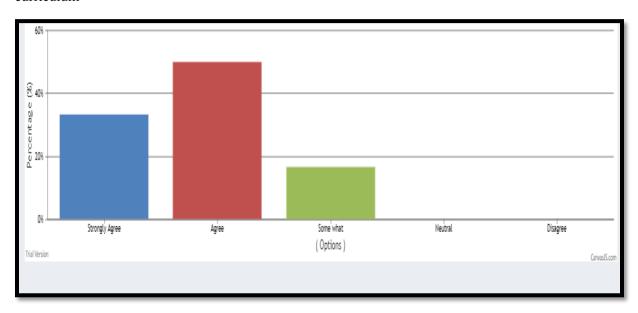
You believe that entrepreneurial skills of the learners are built with the help of the prescribed curriculum.





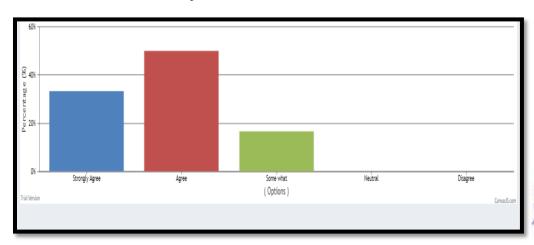
- 33.33 percent Strongly Agreed
- 33.33 percent Agreed
- 33.33 percent were somewhat agreed

Fundamentals as well as latest developments happening in the modern world are emphasized in the curriculum



- 33.33 percent Strongly Agreed
- 50 percent Agreed
- 16.67 percent were somewhat agreed

There is need to include more job-oriented courses in the curriculum





- 33.33 percent Strongly Agreed
- 50 percent Agreed
- 16.67 percent were somewhat agreed

# Please give two suggestions for improvement



- 76 percent suggested Improve communication skills of students
- 21 percent suggested Need to inculcate more practical knowledge in students
- 3 percent suggested to upgrade technical knowledge of students

Overall responses indicate that there is a need to improve communication skills of students and they should be given more practical knowledge. The curriculum and its implementation in work culture was observed to be healthy.



#### **FEEDBACK: ALUMNI**



Alumni were asked if "the knowledge imparted in the college enhanced your critical analysis and thinking", where the responses were as under,

- Strongly agree response was given by 19 percent students
- Agree response was by given by 65 percent students
- Neutral response was given by 15 percent students
- Disagree response was given by 1 percent students





Alumni of the college were asked if "the knowledge acquired in the college inculcated soft skills competencies in you", the responses were as under,

- 52 % of the students responded with a response of "to a great extent"
- 34% of the students responded with a response of "moderate"
- 8 % of the students responded with a response of "somewhat"
- 5 % of the students responded with a response of "very little"
- 1 % of the students responded with a response of "not at all"



Upon the statement, "the knowledge gained in the college enhanced your employability skills", students responded as under,

- 27 % of the students responded with a response of "to a great extent"
- 49 % of the students responded with a response of "moderate"
- 12 % of the students responded with a response of "somewhat"
- 10 % of the students responded with a response of "very little"
- 2 % of the students responded with a response of "not at all"





Alumni response on "the college groomed you for facing interviews/group discussions etc." were reported as under,

- 55 % of the students responded with a response of "to a great extent"
- 23 % of the students responded with a response of "moderate"
- 9 % of the students responded with a response of "somewhat"
- 6 % of the students responded with a response of "very little"
- 7 % of the students responded with a response of "not at all"





Students were further enquired if "the curriculum helps you in identifying your strengths and weaknesses so as to face the challenges of life", the responses were as under,

- Fully response was given by 52 percent of students.
- Reasonably response was given by 26 percent of students.
- Partially response was given by 16 percent of students.
- Slightly response was given by 4 percent of students
- Slightly response was given by 2 percent of students.



Upon asking that "there is a provision to suggest new provisional/Add-on Courses to cater to the changing demands of the times", Alumni responded in the following manner,

- Strongly agree response was given by 38 percent students
- Agree response was given by 30 percent students
- Neutral response was given by 16 percent students
- Rarely response was given by 11 percent students
- Never response was given by 5 percent student





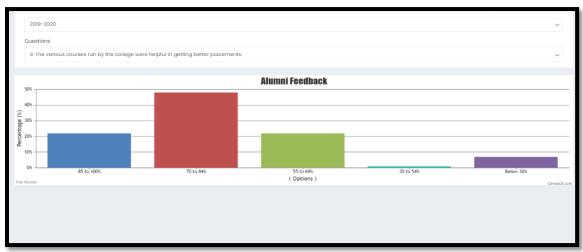
Alumni were further asked if "the suggestions given by the alumni are important in college", where responses were as under,

- Every time response was given by 33 percent of students.
- Usually response was given by 39 percent of students.
- Occasionally response was given by 11 percent of students.
- Rarely response was given by 15 percent of students.
- Never response was given by 2 percent of students.



Upon the question, "the knowledge imparted in the college prepared you for contemporary world", the responses of Alumni were as under,

- Strongly agree response was given by 23 percent of students.
- Agree response was given by 56 percent of students.
- Neutral response was given by 17 percent of students.
- Disagree response was given by 3 percent of students.
- Strongly disagree response was not given by 1 percent of students.





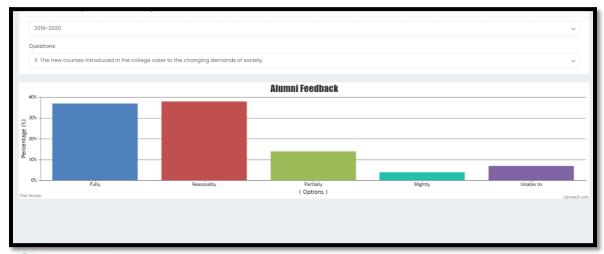
For the statement "the various courses run by the college were helpful in getting better placements", Alumni responded in the following ways,

- 22 % responded as 85-100%
- 48 % responded as 70-84%
- 22 % responded as 55-69%
- 1 % responded as 30-54 %
- 7 % responded as below 30 %



Alumni were further asked if "the college involves alumni in decision making", the responses were as under,

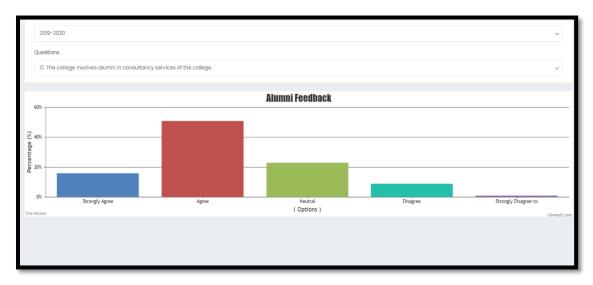
- Every time response was given by 19 percent of alumni students.
- Usually response was given by 20 percent of alumni students.
- Occasionally response was given by 11 percent of alumni students.
- Rarely response was given by 23 percent of alumni students.
- Never response was given by 27 percent of alumni students.





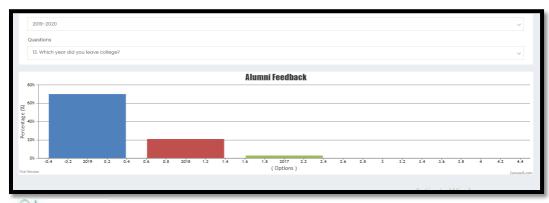
Upon the question "the new courses introduced in the college cater to the changing demands of society", the responses were as under,

- Fully response was given by 37 percent of alumni students.
- Reasonably response was given by 38 percent of alumni students.
- Partially response was given by 14 percent of alumni students.
- Slightly response was given by 4 percent of alumni students.
- Unable to response was given by 7 percent of alumni students.



Alumni were asked if "the college involves alumni in consultancy services of the college", the responses were as under,

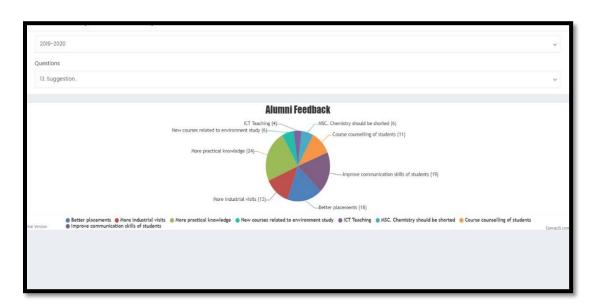
- Strongly agree response was given by 16 percent of students.
- Agree response was given by 51 percent of students.
- Neutral response was given by 23 percent of students.
- Disagree response was given by 9 percent of students.
- Strongly disagree response was given by 1 percent of students.





When alumni were asked, in which year you left college, the responses were as under,

- In 2019, 73 percent students left college
- In 2018, 20 percent students left college
- In 2017, 3 percent students left college



Feedback of Alumni included more practical knowledge (24%), more industrial visits (13%), better placements (18%), improvement of communication skills of students (19%), course counseling of students (11%), MSc Chemistry should be started (6%), ICT teaching (4%) and new courses related to environment study (6%).

On the basis of Feedback Form Analysis of Alumni, it can be concluded that,

**Strengths:** Most of the alumni agreed that:

- (a) The new courses introduced by the college cater to the changing demands of the society.
- b) The knowledge imparted in the college enhanced their critical analysis and thinking.



Weaknesses: Many alumni disagreed with the following:

- (a) The courses run by the college help in better placements.
- (b) The college involves alumni in consultancy services of the

Out of all the **suggestions** given by alumni, the following may be implemented:

- (d) Better placement
- (e) Improve communication skills of students
- (f) More practical knowledge

The feedback results from the stakeholders enable the institution to fill in the lacunae, if any. With its help, the College continues to review, develop and implement policies and practices in key areas, such as curriculum governance, supervision and monitoring towards the creation of an academic culture and to employ effective and meaningful learning and teaching practices.

